



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No.09/704,425
Filing Date November 1, 2000
Inventor.....Kevin J. Nicholls et al.
AssigneeAvista Advantage, Inc.
Group Art Unit.....3629
ExaminerEdward R. Cosimano
Attorney's Docket No.AV2-012
Title: Computerized System and Method for Providing Cost Savings for Consumers

RESPONSE TO MARCH 31, 2004 OFFICE ACTION

To: MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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GROUP 3600

From: George G. Grigel (Tel. 509-624-4276; Fax 509-838-3424)
Wells St. John P.S.
601 W. First Avenue, Suite 1300
Spokane, WA 99201-3828

Dear Sir:

In response to the Office Action dated March 31, 2004, kindly amend the above identified application as follows.

Amendments to the Specification begin on Page 2 of this paper.

Amendments to the claims are reflected in the listing of claims which begins on page 21 of this paper.

Amendments to the drawings begin on page 37 of this paper and include both attached replacement sheets and an annotated sheet showing drawing changes.

Remarks and arguments begin on page 38 of this paper.